

# Equine Transport UK – Hire Terms and Conditions

Please read these terms and conditions carefully before hiring our vehicles. By placing a booking with Equine Transport UK you agree to be bound by these terms. For any queries please contact Avril on 07812 188871.

## 1. Company Details & Contract Formation

Equine Transport UK Hire operates from Upper Broadreed Farm, Stonehurst Lane, Five Ashes, East Sussex.

A binding legal contract is formed once your booking is accepted and confirmed in writing by email or post.

All contracts are governed by English law and subject to the exclusive jurisdiction of the English Courts.

## 2. Description, Availability & Pricing

Hire descriptions and prices are as shown on our website or quotation at the time of booking.

All vehicles are subject to availability. If a vehicle becomes unavailable, all monies will be refunded in full.

If a pricing error is identified, you may reconfirm at the correct price or cancel for a full refund.

## 3. Payment & Deposits

Payment may be made by debit or credit card (excluding American Express).

A booking payment is required at the time of booking and is non-refundable, subject to cancellation terms.

A security deposit is required and may be held against damage, cleaning, fuel shortages or late return charges.

Vehicles will not be released until all outstanding sums have been cleared.

## 4. Cancellation & Amendments

Cancellations more than 48 hours before hire may have the booking payment transferred to a future booking.

Cancellations within 48 hours of hire are non-refundable.

Date changes must be requested in writing and are subject to availability.

## 5. Collection, Use & Return

Vehicles must be collected and returned at the agreed times.

Vehicles are supplied with a full tank of fuel and must be returned at the same level.

Late returns may incur a late return charge.

## 6. Fuel & Mileage

Fuel level must match on return. Refuelling charges and administration fees may apply.

300 miles per paid day are included unless otherwise stated.

Excess mileage is chargeable.

## **7. Insurance & Liability**

Vehicles are insured subject to an excess.

Only approved drivers may drive the vehicle.

Hirers are responsible for compliance with licence, age and eligibility requirements.

## **8. Accidents & Damage**

All accidents or damage must be reported immediately.

Repair costs may be recovered from the security deposit or charged to the hirer.

## **9. Customer Obligations**

The hirer is responsible for safe and lawful use of the vehicle.

Vehicles must not be sublet or used for hire and reward.

Smoking is strictly prohibited.

## **10. Data Protection**

Customer data is handled in accordance with applicable data protection legislation.

Information is used only for the purpose of fulfilling the hire agreement unless otherwise agreed.

## **11. General**

Equine Transport UK reserves the right to amend these terms for future hires.

Nothing in these terms affects your statutory rights.

This document is provided for reading and reference only and does not require signing.